

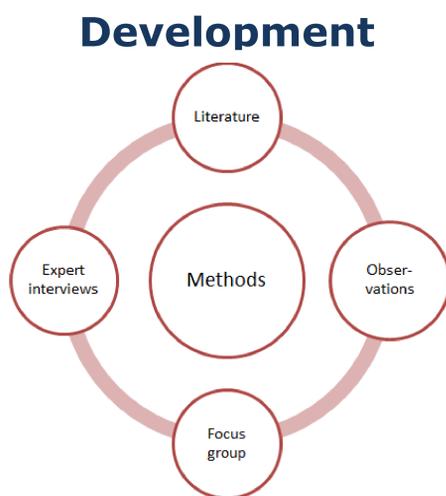
Basic Care Revisited – Communication

Improving Communication in Nursing homes and Hospital Care

Mariska Machiels, Sandra Zwakhalen, Elise van Belle & Maud Heinen

Introduction

- Residents in nursing homes with dementia experience problems both in expressing and understanding communication.
- Nurses encounter difficulties in providing care and giving assistance during daily care tasks, especially during washing and dressing.



Intervention



Evaluation

- Pilot study: September 2017 – December 2017
- Early trial: 2018



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Review

Interventions to improve communication between people with dementia and nursing staff during daily nursing care: A systematic review

Mariska Machiels*, Silke F. Metzelthin, Jan P.H. Hamers, Sandra M.G. Zwakhalen

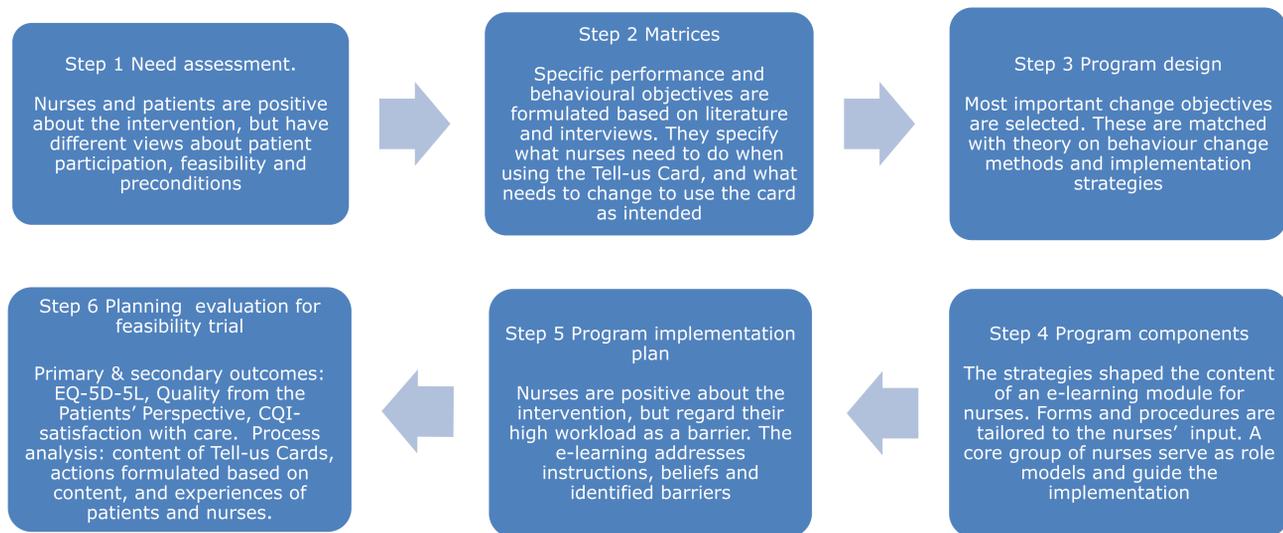
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Introduction

- Effective nurse-patient communication forms the base of nursing care and patient participation. Evidence on interventions to enhance patient participation in essential nursing care during hospitalization is limited
- The Tell-us Card is a communication tool aiming to enhance patient participation during hospitalisation. Nurses use the Tell-us Card in their dialogue with patients to discuss what is important, to make care plans and to set goals



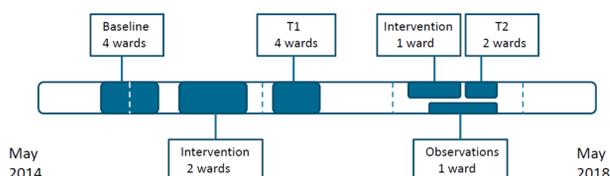
Intervention Mapping



Elise van Belle, Sandra Zwakhalen, Josien Caris, Ann Van Hecke, Getty Huisman-de Waal, Maud Heinen. Tailoring of the Tell-us Card communication tool for nurses to increase patient participation using Intervention Mapping. Journal of Clinical Nursing: Accepted for publication June 2017

Method

- Feasibility trial



Preliminary results feasibility trial & experiences

- 1) The Tell-us Card appears to be effective; preliminary descriptive analysis and t-tests show enhanced scores on patient participation
- 2) Patients write important issues on the Tell-us Card
- 3) Nurses experience difficulties in integrating the Tell-us Card in daily routines due to a high workload
- 4) Nurses are afraid they can't address the issues patients write on the cards
- 5) Nurses indicate that asking patients what is important today or before discharge is part of their daily routines
- 6) The influence of patient & nurses' role expectations might be substantial